

**STAMP AND RETURN**

**BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of )  
Section 63.71 Application of )  
Comcast Phone of Massachusetts, Inc. )  
Comcast Phone of New Hampshire, LLC )  
Comcast Phone of Ohio, LLC )  
Comcast Phone of Pennsylvania, LLC )  
 )  
for Authority Pursuant to )  
Section 214 of the Communications )  
Act to Discontinue the Provision )  
of Comcast Digital Phone )  
Telecommunications Service in )  
Massachusetts, New Hampshire, Ohio )  
and Pennsylvania )

File No. \_\_\_\_\_

WC 08-45

**FILED/ACCEPTED**

**FEB 20 2008**

Federal Communications Commission  
Office of the Secretary

**SECTION 63.71 APPLICATION**

Comcast Phone of Massachusetts, Inc., Comcast Phone of New Hampshire, LLC, Comcast Phone of Ohio, LLC and Comcast Phone of Pennsylvania, LLC (collectively, "Comcast Phone"), hereby seek authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's Rules, 47 C.F.R. § 63.71, to discontinue the provision of certain telecommunications service offerings (marketed to the public under the brand name "Comcast Digital Phone" ("CDP")) to customers in Massachusetts, New Hampshire, Ohio and Pennsylvania (the "Service Areas"). In support of this Application, Comcast Phone provides the following information:

**I. Information Required by 47 C.F.R. § 63.71(a)(1) – (a)(4)**

**1. Name and Address of Carrier**

Comcast Phone of Massachusetts, Inc.  
One Comcast Center, 50<sup>th</sup> Floor  
Philadelphia, PA 19103  
Attn: Brian A. Rankin

Comcast Phone of New Hampshire, LLC  
One Comcast Center, 50<sup>th</sup> Floor  
Philadelphia, PA 19103  
Attn: Brian A. Rankin

Comcast Phone of Ohio, LLC  
One Comcast Center, 50<sup>th</sup> Floor  
Philadelphia, PA 19103  
Attn: Brian A. Rankin

Comcast Phone of Pennsylvania, LLC  
One Comcast Center, 50<sup>th</sup> Floor  
Philadelphia, PA 19103  
Attn: Brian A. Rankin

**2. Date of Planned Service Discontinuance**

Comcast Phone plans to discontinue the provision of its CDP offering on or after April 29, 2008, but no earlier than 31 days after the Commission releases public notice of this filing. Further, the proposed April 29, 2008 disconnection will be a “soft disconnect” only. Customers will continue to be able to call emergency services (“911”) as well as the Comcast Phone call center until May 29, 2008 (or one month after the authorized disconnection date). Comcast Phone will continue to provide other telecommunications services in the Service Areas after the proposed discontinuance.

**3. Points of Geographic Areas of Service Affected**

Comcast Phone currently provides interstate (and intrastate) telecommunications service throughout the Service Areas. Comcast Phone is following the appropriate state laws for

discontinuance of the applicable CDP offering in each of the Service Areas. Comcast Phone will assist affected customers during their transition to new carriers.

#### **4. Description of Type of Service Affected**

Pursuant to this application, Comcast Phone seeks authority to discontinue its CDP offering only. Each of the Comcast Phone operating entities will continue to provide various telecommunications services in the Service Areas, including various telephone exchange and exchange access service offerings.

#### **II. Notice to Customers**

In accordance with 47 C.F.R. § 63.71(a), Comcast Phone has notified all affected customers of the planned discontinuance of its CDP offering. Specifically, Comcast Phone sent letters via first class U.S. Mail to each of the affected customers in the Service Areas on January 25, 2008, which included all the information required by 47 C.F.R. § 63.71(a)(1) – (a)(4), as well as the statement applicable to non-dominant carriers set forth in 47 C.F.R. § 63.71(a)(5)(i). Copies of the notification letters sent to customers in each of the Service Areas are provided as Attachment 1.

#### **III. Notice to States and the Dept. of Defense**

In accordance with 47 C.F.R. 63.71(a), Comcast Phone has mailed a copy of this Application to the Governors of Massachusetts, New Hampshire, Ohio and Pennsylvania; the Massachusetts Department of Telecommunications and Cable, the New Hampshire Public Utilities Commission, the Public Utilities Commission of Ohio and the Pennsylvania Public Utility Commission; and the Secretary of Defense.

**IV. Non-Dominant Status**

Comcast Phone is a non-dominant carrier in the local exchange, interstate, and interexchange services markets.

**V. Designated Contacts**

Correspondence concerning this Application should be directed to:

Michael C. Sloan  
Davis Wright Tremaine, LLP  
1919 Pennsylvania Avenue, N.W.  
Suite 200  
Washington, DC 20006  
(202) 973-4227  
[michaelsloan@dwt.com](mailto:michaelsloan@dwt.com)

WHEREFORE, Comcast Phone of Massachusetts, Inc., Comcast Phone of New Hampshire, LLC, Comcast Phone of Ohio, LLC and Comcast Phone of Pennsylvania, LLC request that the Commission authorize the discontinuance of the Comcast Digital Phone telecommunications service offering in each of the Service Areas on or after April 29, 2008, or 31 days after the Commission releases public notice of this filing, whichever date is earlier.

Respectfully submitted:



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Michael C. Sloan  
Brian J. Hurh  
Davis Wright Tremaine, LLP  
1919 Pennsylvania Ave., N.W., Suite 200  
Washington, D.C. 20006  
Telephone: (202) 973-4227  
Facsimile: (202) 973-4499

Counsel for Comcast Phone of Massachusetts, Inc.,  
Comcast Phone of Ohio, LLC, Comcast Phone of  
New Hampshire, LLC, and Comcast Phone of  
Pennsylvania, LLC

Dated: February 20, 2008

**Attachment 1**  
**Sample Customer Notification Letter**



676 Island Pond Road  
Manchester, NH 03109

**Español?**  
Llamar 1-800-Comcast  
para la información  
importante sobre tu  
servicio telefónico.

January 2008

## **YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER**

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings. Effective on April 29<sup>th</sup>, 2008 or shortly after April 29<sup>th</sup>, 2008 Comcast no longer will be providing its current Digital Phone service in your town.

**Your action is required!** Since Comcast will discontinue all Digital Phone service in your town as of April 29<sup>th</sup>, 2008, you need to select a new provider of local telephone service. You also must select a new long distance provider if you use Comcast Digital Phone for your long distance service. To assure continued service and use of your current telephone number, you should choose a new service provider no later than March 31<sup>st</sup>, 2008.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, **Comcast Digital Voice®**. With Comcast Digital Voice Unlimited service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy direct-dialed unlimited calling from home to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. **Make the easy switch to Comcast Digital Voice** and start enjoying direct-dialed unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Digital Voice service today by calling Comcast toll free at 1-800-704-6091.

**You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.**

A list of alternative service providers may be found in the front of your local telephone directory. If you currently have your local service, but not your long distance service with Comcast Digital Phone and if you do not intend to select Comcast Digital Voice as your new provider of both local and long distance service, you should contact your current long distance provider to see whether your selection of a new provider of local service will affect your long distance services and rates.

**We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain active phone service.**

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of Comcast Phone of Massachusetts, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

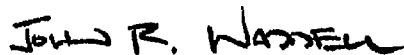
Massachusetts Notice

## TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. **If you do not select another service provider (whether Comcast Digital Voice or some other provider) your service will be terminated on or shortly after April 29<sup>th</sup>, 2008 and you may not be able to retain your current telephone number.** Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at: **1-800-704-6091**

Sincerely,



J.R. Waddell  
Division V.P. of Sales and Marketing

Service is subject to Comcast standard terms and conditions of service. No separate long distance carrier connection available with Comcast Digital Voice. Plan does not include international calls. Phone number transfer may not be available in all areas and requires a rate center match. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. An EMTA from Comcast is required for Comcast Digital Voice. Not all services available in all areas. Please call your local Comcast office for restrictions and complete details about service, prices and equipment. Comcast ©2007. All rights reserved.

NES2-MASS



676 Island Pond Road  
Manchester, NH 03109

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New Hampshire Notice

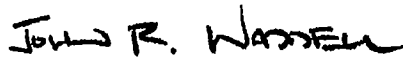


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NES2-NH



**You must choose a new local and long-distance telephone service provider.**

Mr. John Doe  
Main Street  
Anytown, OH zip

«barcode»

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Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings. Effective on April 29th, 2008, or shortly after April 29th, 2008, Comcast no longer will be providing its current Digital Phone service in your town.

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You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, **Comcast Digital Voice**. With Comcast Digital Voice Unlimited service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy direct-dialed unlimited calling from home to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. **Make the easy switch to Comcast Digital Voice** and start enjoying direct-dialed unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Digital Voice service today by calling Comcast toll free at **1-866-236-3320**.

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Ohio Notice

OH

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Sincerely,

Linda Hossinger  
Regional Senior Vice President  
Three Rivers Region

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Pennsylvania Notice

PA

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